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Fact Sheet

Exact Physical Address Is Important in FEMA Application

The Federal Emergency Management Agency (FEMA) is working with applicants in several rural counties in Missouri, including Carter and Oregon, to verify their property addresses..

These counties often use Rural Route or PO Box addresses. Residents affected by the recent federal disaster declaration may not be familiar with the need for an exact physical property address. Such addresses are used for emergency response (like 911). There are several documents that will have this emergency response or physical property address.

- When you register for disaster assistance with FEMA it is important for FEMA to be able to verify the full physical location before scheduling an inspection of the damaged dwelling by a FEMA-contracted inspector. If FEMA cannot verify your address at the time you register, your home inspection may be delayed.

- In cases where rural areas do not have updated emergency response addresses, you can provide additional information about the address. It is critical that FEMA staff get the full physical location of the damaged dwelling in all rural areas. FEMA will use the information you provide.

- Documents you may need to provide:
 - Owners will need to have a copy of property tax receipts, mortgage statements or other documents that show the exact physical address and the homeowner's name. It may be referred to as the "legal description" of the property and have "plat" numbers or "latitude/longitude" rather than a typical address.
 - Renters will need a copy of their rental agreement with the correct address and name on it. If that is not available you will need a notarized letter from your landlord showing you were tenants during the incident period (April 28 through May 11, 2017) with the exact physical address and your name listed.

- For further information, you can go online to DisasterAssistance.gov and use your unique nine-digit case number, or call the FEMA helpline at **800-621-3362** or (TTY) **800-462-7585**.

The federal disaster declaration covers eligible losses caused by flooding and severe storms between April 28 and May 11, 2017 in these counties: Bollinger, Butler, Carter, Douglas, Dunklin, Franklin, Gasconade, Howell, Jasper, Jefferson, Madison, Maries, McDonald, Newton, Oregon, Osage, Ozark, Pemiscot, Phelps, Pulaski, Reynolds, Ripley, Shannon, St. Louis, Stone, Taney, and Texas.

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